

..... timely - informative – automated
guidance - not too little, not too much



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VAMS products require expert implementation and configuration to enable the full benefits of the solution to be realised.
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Despatches messages to stakeholders based on the occurrence of events codified within a comprehensive library of individually configurable workflow event types.

Build distribution lists to direct and despatch tailored 'signature' style messages based on personnel duties or stakeholder roles.

■ MESSAGES AND DISTRIBUTION LISTS

Compile messages then store them in the signatures library. Build distribution lists of user: accounts, ad hoc email and phone numbers, assigned duties and designated roles (e.g. Next of Kin).

■ EVENTS AND NOTIFICATIONS

Set notification rules for workflow events for one or many sites. Build and attach message 'signatures' to those events then compile and attach a distribution list. Or draw from the message signatures library.

■ DUTIES AND DESIGNATIONS

Users are assigned one or many Duties (Travel Co-ordinator, Booking Approver etc). Duties become recipients on selected distribution lists. Designations are generic and include: next of kin, passenger, travel agent or booker.

■ AUTOMATED ADVICE

Events and advisories are configurable and automatic. "Send an advice to the travel community when a flight is full" or "Send an advice and itinerary to all travellers departing in less than 7 days".
Audit log of messages with date and time of despatch.



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THE SOLUTION

A comprehensive solution for sites wishing to keep their stakeholders informed with not-too-little information – but not-too-much.

- Email and SMS from a library of messages.
- Distributions lists of who needs to know what.
- Notification based on responsibility = a need-to-know basis..
- Event triggered eg. "advise traveller when flight is confirmed".
- User configurable so you set up the lists, messages and rules.
- A common approach to notifications throughout all of VAMS.

THE BENEFITS

- Reduce no shows because stakeholders are kept informed.
- Reduce information overload - just enough information.
- Information to the right people using the duties based feature.
- Advice goes every time because it's automated and rule based.

THE DIFFERENTIATORS

- Built into the product not an add-on.
- Operator configurable so no reliance on "IT".
- New users auto subscribed based on their assigned duties.
- You build your own messages.
- Tightly integrated using the dedicated VAMS mail engine.

THE UNIQUE VALUE OF VAMS

- The No.1 market leader in the camp contractor systems market.
- VAMS expertise pool easily sourced from many sites over many years.
- Minimum IT footprint means no complex IT to go wrong or slow you down.
- Ready-to-go on mobilisation day 1 with a computer and simple instructions.
- Low total cost of purchase, implementation, equipment and support.
- Track record of remote travel and accommodation management since 1983.
- Experienced in remote support with 100,000 rooms managed over 4 continents.
- Foreign language and multilingual support.